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*A quarterly newsletter from DirectLink
Your local communications cooperative.*

Cooperatives – See the Future

Did you know that one-third of Americans have ownership in a cooperative? Cooperatives impact families, communities, and local economies in a variety of significant ways.

They hire local people, invest in area causes, and provide essential services. When you choose to purchase services from cooperative entities like DirectLink, you become a part-owner of the company and join over 1.2 million rural Americans in 31 states who are also served by community communications cooperatives.

The theme of this year's National Cooperative Month in October was "Cooperatives – See the Future." We believe part of seeing the future means remembering our past. 503-266-5003 DirectLink is proud of our 114-year history of serving our neighbors in the Canby and Mt. Angel neighborhoods.

We believe that our role as a cooperative revolves around partnerships. Whether it's sponsoring a local event,

hosting educational classes, or dedicating an entire day to show appreciation for our members every summer, we're here for you. Because we are a part of your community too; we work here, we live here, we shop here, our kids go to school here. Our investment in the local area reaches beyond business interests and extends into the everyday lives of our local neighbors, friends, and families.

503-263-1945 Thank you for your enduring trust in your local community telecommunications cooperative.

With your support, we will continue to see the future.



Gadget Review: Apple Watch Series 4

*Starting at \$399 for base GPS and \$499 for GPS + Cellular capability
Available at www.apple.com and local retailers*

Fitness and health enthusiasts will love the release of the Apple Watch Series 4 as it includes numerous new features that allow users to monitor everything from step count to detailed heart analyses. This version of the Apple Watch does all of the same with improved processing power, a new slim and sleek design, and more customization options while placing an emphasis on health.



The Apple Watch Series 4 can generate an ECG similar to a single-lead electrocardiogram that will be implemented via the ECG app that is scheduled to be released later this year. In addition, electrodes throughout the watch pair with the ECG app to read the heart's electrical signals by touching the Digital Crown to generate an ECG waveform. It can then give the wearer information about his or her heart rhythm that can show signs of atrial fibrillation (a form of irregular heart rhythm) or a normal beating pattern.

The Apple Watch Series 4 also includes fall detection and an Emergency SOS system. With the new accelerometer and gyroscope, the watch can detect that the wearer has fallen and then deliver an alert that prompts a call to emergency services if needed. 503-266-2429 Emergency SOS simultaneously calls 911, notifies emergency contacts, sends current location, and displays the wearer's Medical ID on the screen for first responders.

Computer Security Day

November 30 is designated as National Computer Security Day. 503-266-2286 It was started in 1988 by the Association for Computer Security to raise awareness concerning computer protection issues.

Protecting your Internet-connected devices is just as important as protecting your identity. Identity theft, scams, ransomware viruses, and more can pose a threat to anyone connected to the Internet. Follow the list of tips below to help keep your Internet-connected devices and your identity safe.

Make sure:

- *Antivirus software is installed and running*
- *Your passwords are complex and never repeated*
- *Your home wireless network is password-secured*
- *Your important data is regularly backed up to the Cloud*
- *You use caution when browsing the Internet*
- *You log off the computer when you're not using it*
- *Your web browser does not store or remember your passwords*
- *The software on your computer is up-to-date and unused programs are removed*



Community Classes 2018

DirectLink's free and informative Community Classes are designed to help our members better understand and use technology. These events are open to everyone in both Canby and Mt. Angel service areas. We look forward to seeing you there!

Date: Thursday, November 15

Location: 150 SE 2nd Avenue
Canby, OR 97013

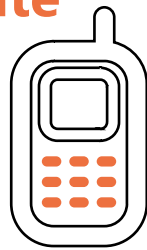
Time: Your choice of two times;
10 AM-11:30 AM or 3 PM-4:30 PM

RSVP: 503.266.8111
or HereForYou@DirectLink.coop

Topic: Video Calling Options

Just in time for the holidays! Learn about three of the most popular video calling platforms: Skype, FaceTime, and Facebook Messenger. Bring your smartphone, laptop, or tablet and follow along so you can video chat with family this holiday season. Note: FaceTime is only available on Apple devices.

Learn How to Better Navigate your iPhone



Did you miss our Community Class on iPhone basics last August? Catch the whole thing on our YouTube channel by visiting www.directlink.coop/news?id=80. We've included timestamps in the video description so you can jump ahead to relevant sections you'd like to learn more about.

In this class, DirectLink IT Specialist Doug Crawford details best practices for iPhone users. He offers solutions to better manage battery usage, free up storage space, store data in the cloud via iCloud services, and much more!

Your Directlink Bill is Now Easier to Read!



You may have noticed a few changes to the invoice presentation on your DirectLink bill.

Your monthly, rate, credits, and taxes remain the same. This adjustment should simplify your bill and help with the understanding of the monthly changes.

Save the Date - Blood Drive

hosted by DirectLink

Date: Wednesday, Dec. 12, 2018

Time: 2 PM-7 PM

Place: DirectLink Community Room
150 SE 2nd Avenue • Canby, OR

To make an appointment to give blood, go to www.redcrossblood.org and use sponsor code: **DirectLink** or call **1-800 RED-CROSS**





Sean Stauss, Technical Support Specialist

What Our Members Say...

“ I keep hoping to get Sean (Stauss). He is at the top of the list when it comes to Tech Support. He has amazing customer service and capabilities.

A happy Canby member

The techs are the best, are very courteous, and get right to the problem.

Beverly Carrick

The installer was very nice and explained himself thoroughly. ”

Jeremy Mackenzie

CARE

CANBY AREA RECOGNITION OF EXCELLENCE

AWARD

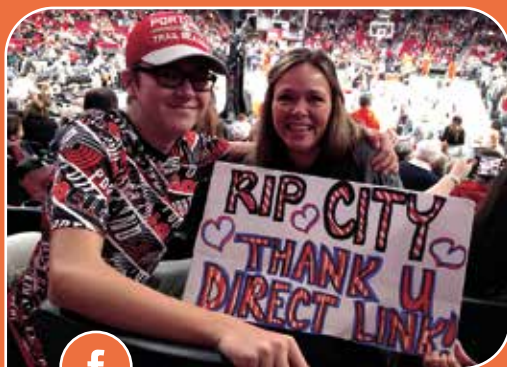
Has a teacher, counselor, coach or support staff made a difference in your life?

Visit canby.com to nominate them today!

Shop Safely this Holiday Season

Everyone loves finding great deals on gifts during the holiday shopping season. But sometimes those deals can come with an extra price on an unsecured wireless network or fraudulent website. 503-651-2861 Be sure to take the following steps to protect your personal information when shopping online during Black Friday and Cyber Monday sales this month.

- Only buy from trusted websites
- Shop on secure networks and not on public WiFi
- Never allow sites to store information like passwords and credit card details



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Congratulations to Kathy Phillips for winning two tickets to the Oct. 20 Trail Blazers game against the San Antonio Spurs! Kathy took her son, Luke, for his 16th birthday, and the two saw the Blazers secure the victory!

Thank you to everyone that participated in our giveaway on Facebook. Be sure to "like" us on Facebook and stay tuned for more giveaways in the future!

Stream More with **New, Unlimited, Faster Speeds!**

The holidays are a time for family. But extra loved ones in the house can strain an Internet connection as the kids play online games while you're trying to stream your favorite holiday classics on Netflix, Amazon Prime Video, or Hulu.



We've recently revamped our Internet options and now offer even faster download speeds along with the best upload speeds and lowest everyday pricing in town. Plus, every DirectLink Internet connection has guaranteed unlimited data usage. 503-651-3206 That means you'll never be charged extra fees for exceeding a data cap or see speeds slowed during peak times due to too many users on the network. The whole family can watch, surf, and play as much as they like during the holidays!

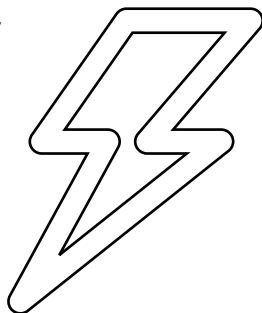
What can you do with a lightning-fast Internet connection and unlimited data usage?

Faster download speeds mean you can:

- Binge-watch even more movies on Netflix™ or other streaming services
- Connect more Internet-enabled devices at once
- Have seamless video chats with family members far away
- Enjoy more EZVideo TV content
- Play online games without buffering

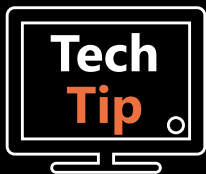
Faster upload speeds give you the ability to:

- Stream better quality video from HD security cameras to keep your family and your home safe
- Send large files quickly
- Play interactive, online multiplayer games latency-free



Take advantage of an unlimited Internet connection from DirectLink this holiday season and give everyone in the family the freedom to watch, surf, and play.

Call us today!



Did you know you can zoom in on an Internet browser to view content more clearly?

On a desktop computer or laptop: Press Ctrl + and Ctrl - to zoom in and out (Cmnd key on an Apple Mac). Or hold Ctrl/Cmnd and scroll up and down with your mouse.

On a smartphone or tablet: Start with your thumb and forefinger pinched together on the screen, then expand your fingers apart to zoom in.

Unlock the Future of TV with EZVideo!

EZVideo is the next generation of TV. It has all your favorite channels with more features, less restrictions, and saves you money.

Save on Energy Costs with EZVideo

EZVideo already provides an average savings of \$360 per year by eliminating HD and DVR fees, set top box rental fees, and long-term contracts. But did you know that you're also saving on your electric bill by using your own streaming set top box to watch TV with EZVideo? According to a study by environmental consulting firm D+R International, streaming set top boxes and other small network equipment, like Amazon Fire TV and Apple TV, have made big strides towards energy efficiency in recent years. New green standards from the consumer electronics industry have saved people \$3.5 billion and avoided over 20 million metric tons of carbon dioxide emissions in the last 5 years. 503-263-6178 Plus, since DVR is included with EZVideo, that's one less box hanging around costing you money.

Catch All Your Favorite Local Sports Games on EZVideo

Blazers, Ducks & Beavers, Timbers, Seahawks, and Mariners games - we've got them all! Catch your favorite local teams when you subscribe to EZVideo's local sports channels.

Blazers games: NBC Sports Northwest - Channel 32

Ducks and Beavers games: PAC-12 Oregon - Channel 36;
PAC-12 National - Channel 37

Timbers games: ROOT Sports - Channel 34

Seahawks games: FOX - Channel 12 and other sports networks

Mariners games: ROOT Sports - Channel 34



EZVideo Tip



Did you miss the big game and forget to record it on your DVR? Don't worry! Watch most content OnDemand up to 72 hours after it has aired with Replay TV. From the Guide, move left on your remote to pull up the side menu. 503-263-6247 Click "Replay" to access the list of programming available back to the previous three days.

Join Us for a Tutorial on EZVideo

EZVideo is the way of the future. Join us for an upcoming tutorial and see for yourself what makes EZVideo better than traditional cable TV, including more features, less restrictions, and an average savings of \$360 per year.

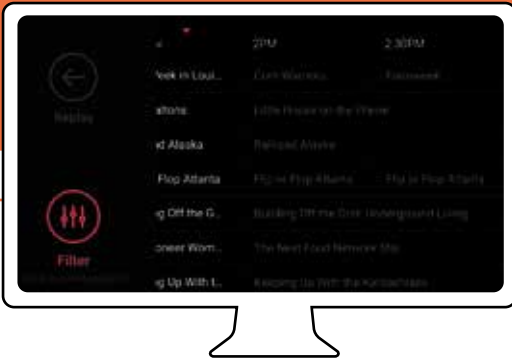
For those new to EZVideo, we have introductory beginner tutorials that will cover all you need to get started. Those with more experience and comfort using EZVideo can attend an intermediate tutorial to dive into some of the more advanced features that make this new TV service so innovative.

Upcoming tutorial dates: November 8, December 6 & 20, January 10 & 24

Call **503.266.8111** or email **HereForYou@DirectLink.coop** for times and topics.



Did you know that you can filter EZVideo content by genre? From the Guide, move left on your remote to pull up the side menu. Click "Filter" and then choose which category you'd like to see.



Call us today to find out how to get 200 DVR hours free for 3 months!



DirectLink Wins Canby Business Beautification Award

We take pride in doing our part to make our local community look great for residents and visitors alike. 503-266-3440 That's why we worked to improve our part of the Canby Highway 99E corridor.

We're so grateful that the Canby Garden Club of Oregon and the Canby Area Chamber of Commerce honored our efforts with the 1st Annual Canby Business Beautification Award!





190 SE 2nd Avenue
P.O. Box 880
Canby, Oregon 97013-0880



**Find Your Number,
Get \$20 Off
Your Next Bill!**

Call us by November 20 to claim your discount.

We're here for you.

Pay & Win

We think that members who pay their bill on time should be rewarded.

Every on-time payment is placed into a drawing for a themed gift basket each month.

Each month's basket is on display in the lobby of both the Canby and Mt. Angel locations throughout the first half of each month. Visit your local DirectLink office and see what you could win!

Monthly Winners

July
Mindy Johnson

August
Sara Kelsay

September
Kenneth & Judy
Hostetler

