

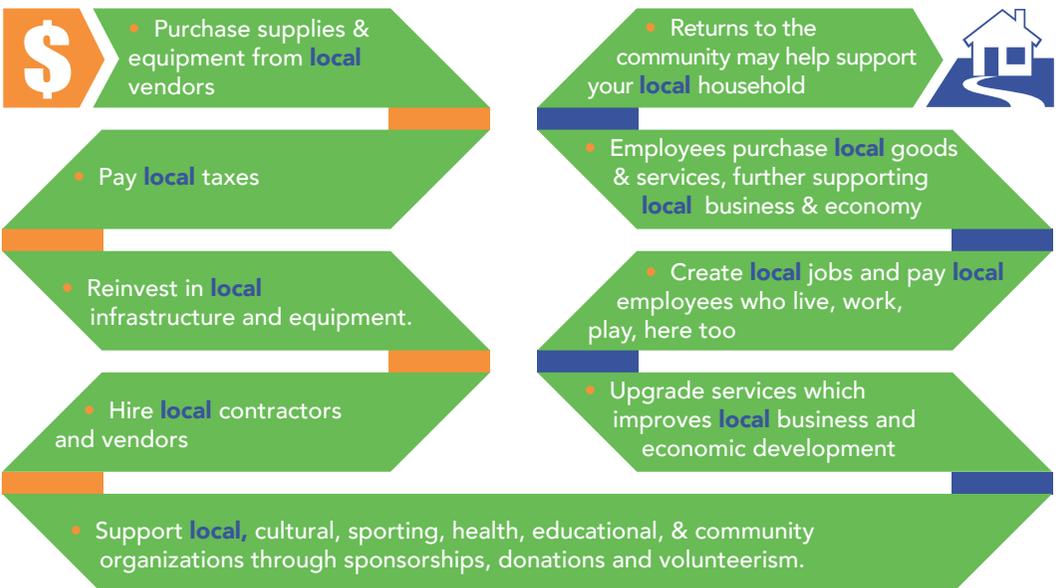


WHY CHOOSE A LOCAL COOPERATIVE COMMUNICATIONS COMPANY?

More than 1.2 million Americans receive their local telephone, and now Internet, service from a company like Canby Telcom. As a member-based cooperative, it is our duty to be good stewards of the trust you've placed in us by providing the most cost-effective, state-of-the-art, and quality services available.

When you choose a local cooperative communications company, good things happen in our local community.

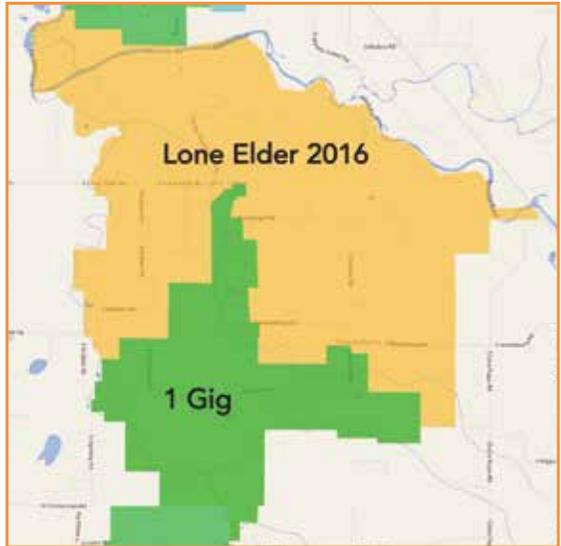
Canby Telcom Spends that Money to:



The fiber optic high-speed Internet build continues in Canby. FOz is the only certified Fiber to the Home (FTTH) provider in town. Other companies bring fiber cable just to their own offices or maybe as far as the neighborhood, but we bring the fiber connection from our closest hub directly into your home or business. This ensures that our members consistently receive the fastest, most uninhibited speeds for their Internet needs. 266-4729 The average Internet speed in the US is 11.4 Mbps but with FOz, members can get access to speeds up to 1 Gigabit (1000 Mbps) to our members. Only 15% of US homes have a FTTH connection, but 80% of those in the Canby city limits and over 50% in our entire service area currently have access to a Canby Telcom FTTH certified fiber optic connection.

We are on track to convert 100% of our 84-square mile service area to FOz by 2020. In the first quarter of 2016, work began in the Lone Elder area. This section will encompass 479 addresses over 7.3 square miles and will require 31.38 miles of fiber cable to be placed underground.

To learn when fiber will be coming to you or track our progress, visit www.canbytel.com/ftth/map and enter your address.



 **C.A.R.E. AWARD**

Has a teacher, counselor, coach or support staff made a difference in your life?

Nominate them for a
C.A.R.E. Award

Canby Area Recognition of Excellence

Submit your entry at www.canby.com

 **SHRED DAY**

Protect your personal info and Shred it

- First two boxes free
- \$5.00 each additional box
- Hard drives cleaned \$10
- Donations accepted

Drive through and drop off!

**Thursday, April 21st
Noon - 4:00 pm
at Clackamas County
Event Center**

www.canbyareachamber.org

CUSTOMER COMMENTS

"The technician that set us up did a really nice job. He helped tidy up things and waited for me to get home to get some questions answered. There was definitely a home town feel versus a massive Comcast experience. 266-3887 He even gave us restaurant recommendations in town."

A happy member

"Levi and Matt went above and beyond to get us hooked up. They came out to talk us for an hour and half. They respond promptly to all my emails."

A happy local business

"The technician was very professional, efficient, and kind. He sat down with me to explain my password and everything."

Abel Villarreal



Matt Downs, Field Inspector;
Levi Manselle, Outside Sales Consultant

COMMUNITY CLASSES 2016

Our FREE community classes are held on a quarterly basis, include tips and information for technology users of all levels and are open to any who are interested.

April 28 – Android Smartphones: General Overview, navigation and use

July 28 – iPhone: General Overview, navigation and use

October 27 – Streaming Video: We'll review the pros and cons of entertainment options like Hulu, Amazon Prime Video, EZVideo, Netflix and more.

Location: 150 SE 2nd Avenue (our training building)

Time: Your choice of 3:00 pm - 4:30 pm OR 6:30 pm - 8:00 pm.

RSVP: Canby Telcom Facebook events page, call 503.266.8111 or email newsletter@canbytel.com.

FIND YOUR NUMBER & WIN!

To get \$20 off of your next bill, look carefully through the contents of this newsletter and if you find your telephone number call us by April 25th to claim your one-time \$20 credit off of your May bill. To opt out of this and other newsletter contests, please email care@canbytel.com or call **503.266.8111**.



➤ STREAM YOUR FAVORITE SHOWS FREE WITH watchTVEverywhere

watchTVEverywhere provides streaming access to top rated shows and movies from over 70 different networks. You can watchTVEverywhere from wherever you receive an Internet connection like a coffee shop or during a work break. 263-8520 View this OnDemand content on your laptop or desktop computers, Macintosh platforms, iPad, iPod and other Apple IOS devices (including iPhone!) as well as Android tablets and devices. Access and stream full-length episodes, shorts, entire Made-For-TV and blockbuster movies, documentaries and musical content from the following cable networks*:

Adult Swim	Diy network	LMN	Spike
A&E	E!	MAX GO	Sprout
ABC	Encore Play	MoviePlex Play	Starz Play
American Heroes	Esquire TV Now	MSNBC	Stingray Music
Animal Planet	Food Network	MTV	Syfy
Bravo	Fox Business	National Geographic	TBS
C-Span	Fox News	NBC	Telemundo
Cartoon Network	Fox Sports Go	NBC News - NEW	TCM
CMT	FREEFORM - NEW	NBC Sports Network	TLC
CNBC	FX	NBC Universo	TNT
CNN	Fyi,	NCAA March Madness	Travel Channel
Comedy Central	Golf Channel	- NEW	Tru TV
Cooking Channel	Hallmark Channel	Nickelodeon	TV LAND - NEW
Destination America	HBO GO	Nick Jr.	USA
Discovery	HGTV	Oxygen	VELOCITY - NEW
Discovery Life	History	PAC 12	VH1
Disney Channel	Investigation	QVC	VICELAND - NEW
Disney Jr.	Discovery	Science	Watch ESPN
Disney XD	Lifetime	Showtime Anytime	

It's all included **FREE** with your Canby Telcom Digital TV subscription. If you already have our Digital TV service, begin your mobile TV experience today and register at www.watchTVEverywhere.com.

**Access to networks is dependent on package subscription.*



WiFi HOME NETWORKING WHAT IS IT?

WiFi Home Networking is a worry-free system that is professionally installed, connected, and maintained.

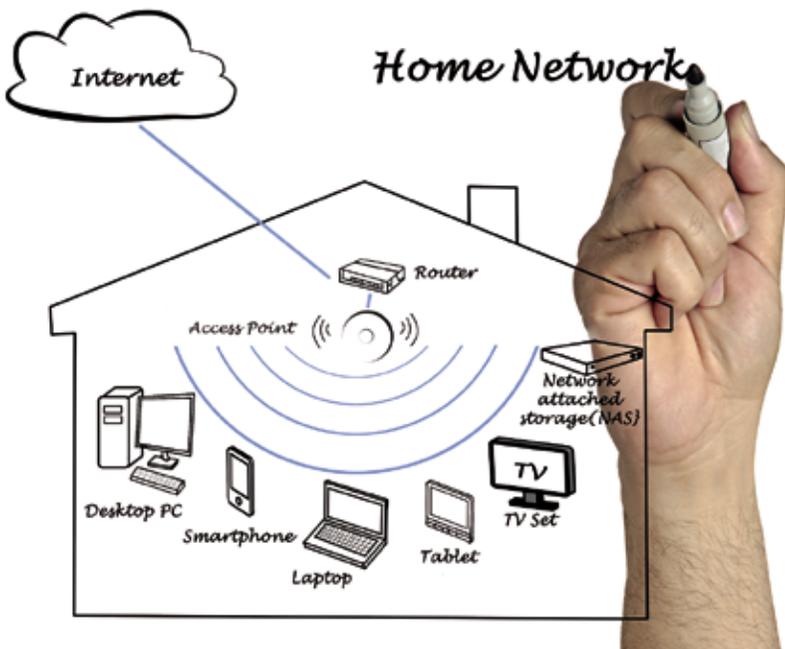
A primary concern with Internet users nationwide is poor quality WiFi signal. Our members tell us that they want a simple, reliable way to create a home network with a product that works in every corner of their home – and outdoors too! 263-1978 The NEW WiFi Home Networking service from Canby Telcom is exactly that.

It is WiFi that uses the latest technology and provides the fastest signal. It is a system that reaches as far as you need it to and connects to all of your multiple devices. We professionally install it in your home at the best location for the strongest, most consistent signal in EVERY room. This stylish equipment not only looks good, but performs beyond anything you've seen before. 266-2377 It is a WiFi product that provides a secure, reliable connection, backed by local experts available 24/7.

Canby Telcom WiFi Home Networking Features:

- Professional installation
- The latest cutting edge technology and fastest available signal
- Expert technicians who can connect computers, game boxes, mobile devices, printers, cameras and more at the time of installation
- New device set up later with the help of our telephone or online technical support
- Real time remote management, local technical support and troubleshooting available 24/7, if needed

Visit www.canbytel.com/wifi to learn more or call 503.266.8111 to order this new service today.





THE REAL COST OF DIGITAL PIRACY

By Andy Johns

Think illegal downloading is free? Think again.

We live in a world of on-demand content that puts millions of songs, movies and television shows right at our fingertips. But illegally downloading or streaming copyrighted material online can lead to major fines — or worse.

Under the Digital Millennium Copyright Act (DMCA), it is a crime to download any copyrighted media without paying for it. This means you can be held responsible for any unauthorized downloads made using your Internet connection.

Free content may seem like a good deal at the time, but it can come at a high price down the road. Not only can continued digital piracy result in legal trouble, but it can also bog your computer down with viruses and jeopardize your family's private information.

Have questions about the DMCA? We have answers.

What counts as a DMCA violation? *Downloading any copyrighted songs, albums, software, movies or any other media without paying for it is classified as a DMCA violation. You wouldn't steal these products from a store, so don't steal them off the Internet.*

Are there legal ways to access copyrighted material online? *There are plenty of ways to access these products without breaking the law. Services like Netflix and Hulu make streaming television shows and movies easy, while music, video, apps and games can be downloaded legally from places like iTunes, Google Play and Amazon.*

Who will contact me if there is a DMCA violation on my account? *If your Internet connection is used to illegally download material, your provider will contact you directly with details that include the exact date and time of the violation. They will then work with you to prevent future violations, as repeat offenses could lead to permanent disconnection of service.*

Could someone else use my Internet connection to download content illegally? *If you don't have an encrypted wireless router, you have no control over who can use your service. A secure router is important to ensuring that your account isn't flagged for DMCA violations. You should also be aware of other users' Internet activity in your home, as teenagers are among the most frequent downloaders of copyrighted material.*

Are fines the only danger associated with illegally downloaded content? *Legal issues aren't the only reason to avoid copyrighted material from questionable sources. Many "free" downloads come packed with viruses or malware that can steal your personal information or slow your computer down.*

Is there any free content that is legal and safe to use online? *Copyrights expire over time, making some products available to the public. Some software is "open source," meaning it can be downloaded and used for free. Certain content may also be free under a "creative commons" license, which is detailed in the license or user agreement. Marketplaces like iTunes or Google Play may even offer certain music, apps and games for free for a limited time.*



CANBY TELCOM EMPLOYEE RECEIVES NATIONAL MARKETING AWARD

The National Telecommunications Cooperative Association (NTCA) honors companies and individuals throughout the country for outstanding performance and making a difference. 266-3789 They have had an NTCA National Awards Program in place for years to recognize individuals of excellence in various categories for several years now including: Heroism, Key Employee, Life Achievement, and Outstanding Achievement. 651-2496 This year, they added Management Innovation and Outstanding Marketing Achievement to the mix.

We are pleased to announce that due to her company dedication, cunning marketing contributions over the last 10 years, and a job very well done that Canby Telcom's own Merry Shepard has been named the recipient of the first ever NTCA Outstanding Marketing Achievement Award. This award recognizes outstanding and innovative marketing achievement of a telecommunications employee and honors excellence in overall marketing and ground-breaking efforts in specific areas, such as campaign planning and execution, positioning of new products and services and sales performance.

Merry was recognized at the NTCA RTIME conference on February 22, 2016 in Orlando, Florida with an exclusive awards luncheon with NTCA President, Shirley Bloomfield, a stage presentation of the trophy and a VIP reception.



Congratulations Merry, very well deserved!

PAY & WIN

We think that members who pay their bill on time should be rewarded. That is why every month we enter every on-time bill payment into a drawing for a \$50 gift basket. 651-2757 The basket to be given away is on display in our lobby from the first of the month until the winner is drawn around the 20th of the month. Come in to see the great basket that you could win for April!

January Winner
Teresa Hanson



February Winner
Martha Hill



March Winner
Federico Mendoza





PO Box 880 | 190 SE 2nd Avenue
Canby, OR 97013

ON DEMAND

OnDemand is a feature included with Canby Telcom's digital television service that allows anyone to watch newly released movies and content when convenient. Canby Telcom offers both free and pay per use content, including recently released hits. Watch, pause, stop and rewind for 24-hours after activation!

For more information about OnDemand and digital television from Canby Telcom, contact Member Services at **503.266.8111**.

03.08*



03.22



04.19*



04.26*



05.04



05.10*



**FIND YOUR NUMBER,
GET \$20 OFF YOUR NEXT BILL!**

Premiere Dates: * Available weeks before Netflix and Redbox!