



A GIMME FIBER DAY CELEBRATION INVITATION

Only one company in the United States is chosen each year to host the National Gimme Fiber Day Celebration. This year, Canby Telcom and Canby, Oregon were selected and we'd like **YOU** to join us!



November 4, 2015

4:00 PM until 6:30 PM

*Join us for a community
fiber optic, light and block party!*

What is Gimme Fiber Day?

On November 4th, the five Fiber to the Home (FTTH) Councils across the world will celebrate Gimme Fiber Day, an annual event created to showcase how fiber has positively impacted communities around the world and what policymakers everywhere can do to help advance the roll-out and adoption of fiber optics. 266-8705 A Gimme Fiber Day celebration is planned in only one city in each of these FTTH council areas: Asia/Pacific, Latin America, North America, Europe, and the Middle East & North Africa.

The date for the annual celebration of fiber optics was selected as it is the birthday of the man who changed the way the world communicates, 2009 Nobel Prize Winner and "father of fiber optic communications," Professor Charles Kao.

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(cover story continued)

Why Canby Telcom and Canby, Oregon?

On June 30, 2015, the FTTH Council Americas chose Canby Telcom to host this year's North American "Gimme Fiber Day" event. Canby Telcom is not new to building fiber-to-the-home as we began fiber construction in 2008 and in 2014 became one of the first Gigabit communities in Oregon with an aggressive rollout of gigabit high-speed Internet in April 2014 to over 2,700 Canby addresses.

**GIMME
FIBER
DAY
2015**

How Are We Celebrating?

This is an event for all of our members! Our warehouse bay will be turned into a glow-in-the-dark, light show celebration with something for all ages. We will have fiber optic and Internet speed demonstrations, hands-on exhibits will provide attendees with a better understanding of how fiber optic technology works and how it directly benefits them. There will be an opportunity to see fiber splicing, handle fiber optic wires and learn how fiber optics compares to the antiquated copper wire technology. Explore a demonstration trailer that illustrates how fiber travels from the Internet provider to the home. We're sure the little ones will enjoy a giant lite brite wall, music and light show, cake and punch. And be sure to stop by and see Canby Telcom's plans for completing distribution of a fiber optic network to the entire 84-square mile serving area! **If you are in our FOz serving area, you can get a FREE upgrade to 60 Mbps or 1 Gigabit service just by stopping by the celebration.** *Certain restrictions apply. Visit us to find out more.



NEW UTILITY SCAM

Telephone scams are active in our area again. There are two new twists: One is they tell the customer that their utility bill is past due and if they don't pay immediately they will change out their meter; the second one is the customer is told they have not paid the deposit for their new meter that has been installed.

These con artists are targeting mostly businesses and have been known to contact residential customers also. The caller asks the customer to meet them at a local location with a payment. If you are contacted, do not give them any information. Let them know you will call them back and that gives you time to verify information with Canby Utility and report the call to police. If you have any questions about your Canby Utility bill, please contact their office at 503-266-1156. They will be happy to assist you.

Other scams our members have recently reported include a Publishers' Clearing House scam and a grandchild scam. The Publisher's Clearing House scammer informs the answering party that they have won the big prize, but must send a money order to receive their cash prize. This is not true. Another scam is a caller pretending to be a niece, nephew or grandchild who claims they are in jail or in trouble and need money wired to them ASAP. These callers never say their name, and may just call themselves "your grandson", or other title. 266-8705 The cons play upon the caller's emotions to overlook the minor details that are normally the red flags – the relative's name, their location, the name of the jail, etc.

CUSTOMER COMMENTS

"Thank you Canby Telcom newsletter for hidden phone numbers..."

Annemarie Roos Robinson on Facebook

"You guys did a great job on this major transition. The new web interface (Zimbira back-end, very nice) is a huge improvement! I work for Mentor IT, and know how difficult a migration like this can be. Well done."

Mark Lebish

"You got our service to us before it was actually scheduled. The Internet service is fast. The customer service was excellent."

A satisfied member

"I have been very happy with your service. The technician was great and Julie in office was awesome!"

Bob Armendariz



Julie Shields, Care Team Billing Coordinator

LET US KNOW

If you have an idea for a local story or article to be considered for a future newsletter, 263-6878 or comments about this or past newsletters please email us at newsletter@canbytel.com.

FIND YOUR NUMBER AND WIN!

To get \$20 off of your next bill, look carefully through the contents of this newsletter and if you find your telephone number call us by October 29th to claim your one-time \$20 credit off of your November bill. To opt out of this and other newsletter contests, please email care@canbytel.com or call **503.266.8111**.

COMMUNITY CLASSES RESUME IN 2016

Canby Telcom FREE community classes are held on a quarterly basis, include tips and information for technology users of all levels and are open to any who are interested. 266-2433 Our Quarterly community classes have ended for the year and will resume in January 2016. We hope to see you next year.

Has a teacher, counselor, coach or support staff made a difference in your life?

Nominate them for a
C.A.R.E. Award

Canby Area Recognition of Excellence

Visit www.canby.com for nominations.



In Memory of Don Peterson

March 18, 1941- July 25, 2015



It is with great sadness that we recently honored the passing of our board chairman, Don Peterson. He was a strong guiding force for Canby Telcom and throughout the telecommunication and Internet industry. Don served on the Canby Telcom board of directors for nearly 30 years.

Don was born in 1941 in Fargo, North Dakota but then grew up in the Portland area and graduated from Oregon State University with a B.S. in Pharmacy. He met his beloved wife, Peggy while attending college and married in 1964. Don purchased Parson's Canby Pharmacy in 1971.

He loved Canby and devoted countless hours toward community service. Don was elected to the Canby Telcom Board in 1988. He served as Secretary/Treasurer from 1990-1998 and as Board Chair since 1998. In addition to his work on the Canby Telcom Board, Don was also involved in many local boards and committees including the Canby Chamber of Commerce, Canby Rotary, Canby Kids and Canby Merchants Association.

Don will be remembered as a faithful husband, devoted father, loving grandfather, loyal friend, community leader and servant, supporter of all things orange and black, successful business owner and employer, and a quiet man who impacted hundreds of lives. He leaves behind wife, Peggy, three sons and five grandchildren. He was preceded in death by his son, Joe. Don will be greatly missed and we send our sincerest condolences to his family.



EVEN MORE CHANNELS ON: watchTVEverywhere

watchTVEverywhere provides streaming access to top rated shows and movies from over 60 different networks. 651-2651 You can watchTVEverywhere from wherever you receive an Internet connection like a coffee shop or during a work break. View this OnDemand content on your laptop or desktop computer, Macintosh platforms, iPad, iPod and other Apple IOS devices (including iPhone!) as well as Android tablets and devices. Access and stream full-length episodes, shorts, entire Made-For-TV and blockbuster movies, documentaries and musical content from the following cable networks*:

Adult Swim
A&E
ABC Family
ABC
Bravo
C-Span

Cartoon Network
CMT
CNBC
CNN
Comedy Central
Cooking Channel-NEW

Disney Channel
Disney Jr.
Disney XD
Diy network-NEW
E!
Encore Play

Esquire TV Now
Food Network-NEW
Fox Business
Fox News
Fox Sports Go-NEW
FX-NEW



Roger Reif is well known in Canby. He graduated from Willamette University with a B.A. in 1970 and Willamette University College of Law, J.D. in 1975. Upon passing the Bar exam in 1975 he returned to his hometown to practice. His primary areas of practice are real estate, business law, estate planning and administration, and telecommunications law.

As a life-long member of the community, he has been involved in many community activities and organizations including Chamber of Commerce (past president), Canby Rotary Club (past president), Willamette Valley Country Club (past president), Canby School District Board Member (past chairman), Canby Educational Foundation, Canby Booster Club, youth athletics coach, and past chairperson of his church board.

Roger's special interests and hobbies include hunting, traveling, gardening, raising Koi fish and attending athletic contests.

Roger brings with him many years of experience having been involved with Canby Telephone Association (Canby Telcom) for almost 40 years. Roger believes in the true cooperative spirit and has a strong desire to rekindle the cooperative characteristics that have made Canby Telcom a leader in the community and the telecommunications industry.

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| fyi | MoviePlex Play | Nick Jr- NEW | Syfy |
| Golf Channel | MSNBC | Oxygen | TBS |
| H2 | MTV | PAC 12 | Telemundo |
| Hallmark Channel | Mun2 | QVC | TCM |
| HBO GO- NEW | National Geographic | Showtime Anytime | TNT |
| HGTV- NEW | - NEW | - NEW | Travel Channel- NEW |
| History | NBC Sports Network | Spike | Tru TV |
| Lifetime | NBC- NEW | Sprout | USA |
| LMN | NBC Universo- NEW | Starz Play | VH1 |
| MAX GO- NEW | Nickelodeon | Stingray Music | Watch ESPN |

And the Discovery channels will be available soon! It's all included FREE with your Canby Telcom Digital TV subscription. 263-1940 If you already have our Digital TV service, register at www.watchTVeverywhere.com and begin your mobile TV experience today.

**Access to networks is dependent on package subscription.*

Ten Tips for Savvy Donors to Charity

Charitable Giving Guide – *From the Oregon Attorney General*

- 1] Only give to registered charities.** In order to solicit donations in Oregon, most charitable organizations must be registered with the Department of Justice. Before you give, check our database at tinyurl.com/amgwj8z or call 971-673-1880 to confirm that the charity is registered.
- 2] Make sure your gift is tax deductible.** Only donations made to qualified charitable organizations are tax-deductible. Visit www.IRS.gov to verify that a charity has 501(c) (3) status. Keep good records and make sure the charity provides you with a receipt for your donation. You should also find out what percentage a charity actually spends on fulfilling its mission. A new Oregon law disqualifies charities from certain tax benefits if they do not spend at least 30 percent of donations on their charitable mission. To find out whether a charity is disqualified from certain tax benefits in Oregon call the Department of Justice at 971-673-1880.
- 3] Research before you donate.** Learn more about the charity's mission and the programs or services it provides. Websites and guides to giving like www.charitynavigator.org, www.guidestar.org, and www.give.org are an excellent source of information.
- 4] Say "no" to pressure.** Be suspicious of solicitors who urge you to donate on the spot. 651-2980 Hang up the phone if you feel pressured. Reputable charities will provide written materials and give you time to evaluate their organizations.
- 5] Never wire money or give cash donations.** Contribute by check or credit card, and always make checks payable to the charity, not to the individual collecting your donation. 266-1722
- 6] Watch out for imposters.** Bogus charities often use names or logos that look like well-known organizations. They do this to intentionally confuse donors. Call the charity to confirm that they really exist and are aware of the particular fundraising efforts on their behalf.
- 7] Reduce the number of solicitations you receive.** Include a note with your donation asking that the charity not rent, sell, or exchange your name with anyone else. If you receive an unwanted phone call from a charity, file a complaint with the Department of Justice online at <http://tinyurl.com/lluwfuj> or by phone at 971-673-1880.
- 8] Do not fall for scams.** Watch out for solicitations that look like an invoice or mail from an unfamiliar organization that thank you for your previous support and ask you to give more. 263-2014 It's probably a scam. 263-4746

9] Be proactive. Seek out organizations that you believe in and donate to regularly. Also remember that many organizations need volunteers, as well as financial support.

10] Report fraud. If you think you have been a victim of a charitable scam, call the Oregon Department of Justice at 971-673-1880 and request a complaint form be mailed to you or to file a complaint online visit <http://tinyurl.com/lluwfuj>.

Check on a Charity

Visit www.doj.state.or.us for a searchable database of charities registered with the Oregon Department of Justice. You can find out how much of your donation will go to the charity's actual purpose.



**Watch
The Last Kingdom**

BBC 10.10.15 10/9c



**Local/Small
Business Saturday**

●
November 27

PAY & WIN

We think that customers who pay their bill on time should be rewarded. 651-3408 That is why every month we enter every on-time bill payment into a drawing for a \$50 gift basket. The basket to be given away is on display in our lobby from the first of the month until the winner is drawn around the 20th of the month. Come in to see the great basket that you could win for October!

July Winner
David Anderson

August Winner
Nancy Davis (not pictured)

September Winner
Jerry Hunt



ON DEMAND

OnDemand is a feature included with Canby Telecom's digital television service that allows anyone to watch newly released movies and content when convenient. Canby Telecom offers both free and pay per use content, including recently released hits. Watch, pause, stop and rewind for 24-hours after activation!

For more information about OnDemand and digital television from Canby Telecom, contact Customer Care at 503.266.8111.



09.22*



10.02



10.13*



10.20*



11.03



12.08*

Premiere Dates: * Available weeks before Netflix and Redbox!



CanbyTelecom

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